Coverage for: Family | Plan Type: EPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.empireblue.com or by calling 1-800-342-9816.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$0 .	See the chart starting on page 2 for your costs for services this plan covers.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$5,080 Individual/ \$12,700 Family for In Network providers.	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premiums, copayments, co- insurance, penalties for failure to obtain pre-authorization for services, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. See www.empireblue.com or call 1-800-342-9816 for a list of In Network providers.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 7. See your policy or plan document for additional information about excluded services .

OMB Control Numbers 1545-2229, 1210-0147, and 0938-1146

Questions: Call 1-800-342-9816 or visit us at www.empireblue.com.

Released on April 23, 2013 (corrected)

Research Foundation CUNY: Grants Plus EPO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$20 Copay/Visit	Not Covered	
If you visit a health care provider's office or clinic	Specialist visit	\$25 Copay/Visit	Not Covered	
	Other practitioner office visit	\$25 Copay/Visit	Not Covered	
	Preventive care/screening/immunization	No Charges	Not Covered	
	Diagnostic test (x-ray, blood work)	No Charges	Not Covered	
If you have a test	Imaging (CT/PET scans, MRIs)	No Charges	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Generic drugs	\$5 Copay/Prescription for Retail and Mail Order	Not Covered	One copay required for up to a 30-day supply for Retail Program. Only two copays required for a 90-day supply for Mail Order program.
If you need drugs to treat your illness or	Preferred brand drugs	\$25 Copay/Prescription for Retail and Mail Order	Not Covered	One copay required for up to a 30-day supply for Retail Program. Only two copays required for a 90-day supply for Mail Order program.
More information about prescription drug coverage is available at www.[insert].	Non-preferred brand drugs	\$50 Copay/Prescription for Retail and Mail Order	Not Covered	One copay required for up to a 30-day supply for Retail Program. Only two copays required for a 90-day supply for Mail Order program.
	Specialty drugs	\$50 Copay/Prescription for Retail and Mail Order	Not Covered	One copay required for up to a 30-day supply for Retail Program. Only two copays required for a 90-day supply for Mail Order program. Certain Specialty drugs will be covered under Medical benefits rather than Rx benefits.
If you have	Facility fee (e.g., ambulatory surgery center)	No Charges	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
outpatient surgery	Physician/surgeon fees	No Charges	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need	Emergency room services	\$75 Copay/Visit	Not Covered	If admitted within 24 hours, the ER copay is waived.
immediate medical attention	Emergency medical transportation	No Charges	Not Covered	
attention	Urgent care	\$25 Copay/Visit	\$25 Copay/Visit	
If you have a	Facility fee (e.g., hospital room)	\$300 Copay/Admission	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
hospital stay	Physician/surgeon fee	No Charges	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	\$20 Copay/Visit	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Mental/Behavioral health inpatient services	\$300 Copay/Admission	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Substance use disorder outpatient services	\$20 Copay/Visit	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Substance use disorder inpatient services	\$300 Copay/Admission	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Prenatal and postnatal care	No Charges	Not Covered	
If you are pregnant	Delivery and all inpatient services	\$300 Copay/Admission	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Home health care	No Charges	Not Covered	Coverage is limited to 200 visits per calendar year.
If you need help recovering or have other special health needs	Rehabilitation services	\$25 Copay/Visit	Not Covered	Coverage is limited to 30 visits per calendar year for Physical therapy, and 30 visits per calendar year combined for Occupational, Speech and Vision therapy. Failure to obtain preauthorization may result in non coverage or reduced benefits.
	Habilitation services	\$25 Copay/Visit	Not Covered	Coverage is limited to 30 visits per calendar year for Physical therapy, and 30 visits per calendar year combined for Occupational, Speech and Vision therapy. Failure to obtain preauthorization may result in non coverage or reduced benefits.
	Skilled nursing care	No Charges	Not Covered	Coverage is limited to 60 days per calendar year. Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Durable medical equipment	No Charges	Not Covered	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Hospice service	No Charges	Not Covered	Coverage is limited to 210 days per lifetime.
If your child needs dental or eye care	Eye exam	\$5 Copay	Not Covered	Coverage is limited to 1 exam every 24 months.
	Glasses	No Charge (standard lenses and frames)	Not Covered	Coverage is limited to 1 pair every 24 months.

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Research Foundation CUNY: Grants Plus EPO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Common		Your Cost If You Use an	Your Cost If You Use an	Limitations & Exceptions
Medical Event	Services You May Need	In-network	Out-of-network	Elimitations & Exceptions
		Provider	Provider	

Not Covered

Excluded Services & Other Covered Services:

Dental check-up

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

Cosmetic surgery

• Long-term care

• Routine foot care

Not Covered

• Dental care (Adult)

• Private-duty nursing

Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Acupuncture

Infertility treatment

- 1
 - Bariatric surgery

 Most coverage provided outside the United States. See

 Chiropractic care

 www.bcbs.com/bluecardworldwide
- Non-emergency care when traveling outside the U.S.

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- Routine eye care (Adult)
- Hearing aids

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at [1-800-342-9816]. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Questions: Call 1-800-342-9816 or visit us at www.empireblue.com.

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

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Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact:

Empire Blue Cross and Blue Shield,

Appeal and Grievance Department,

P.O. Box 1407,

Church Street Station,

New York, NY 10008-1407.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u> provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-342-9816.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-342-9816.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-342-9816.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-342-9816.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

Questions: Call 1-800-342-9816 or visit us at www.empireblue.com.

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care vou receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,780
- Patient pays \$760

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540
Patient pays:	Ψ1,540
Deductibles	\$300

Deductibles	\$300
Copays	\$310
Coinsurance	\$0
Limits or exclusions	\$150
Total	\$760

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,870
- Patient pays \$530 Sample care costs:

\$2,900
\$1,300
\$700
\$300
\$100

vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

\$0
\$450
\$0
\$80
\$530

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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